

Augusta University
House Staff Policies and Procedures

Policy
HS 20.0 Off Service House Staff Orientation & Education
Training Policy

Source
Graduate Medical Education

1.0 Purpose

To define the policy and procedures that apply when House Staff receive educational training as an Off Service House Staff under another MCG Training Program's service. This policy addresses the need to define the orientation process and educational training requirements with regard to the Off Service House Staff.

2.0 Procedure

To define the educational goals and objectives, training activities, and key training program elements for the host service regarding the Off Service House Staff to include rotation assignments, clinical and educational work hours, call schedules, supervision, and the evaluation process.

- 2.1 House Staff's education requires the experience of clinical work, formal instruction, reading, and discussion and interprofessional teamwork with other physicians, staff, and researchers in order to master the body of knowledge relevant to each specialty and to facilitate the life-long learning skills involved in becoming a competent physician. The clinical experiences for House Staff may involve training as an Off Service House Staff.
- 2.2 All House Staff Training Programs will have an orientation program with appropriate information made available to the Off Service House Staff that will be provided to the House Staff and their Program Director in advance of the initiation of training on the host service. House Staff Orientation will take place on the first weekday of the rotation at a mutually agreeable time for the House Staff and the host rotation service personnel.
- 2.3 The competency-based educational goals and objectives for the Off Service House Staff must be developed by the House Staff's GME Training Program Director. The House Staff will be advised of these goals and objectives at the start of the off-service rotation.
- 2.4 The Off Service House Staff will be provided the names and contact information of the key personnel they will be interacting with during the course of the rotation.
- 2.5 House Staff's rotation assignments will depend on their primary Programs' educational requirements as well as the host service's ability to accommodate the House Staff at the training site.
- 2.6 Rotation schedule will vary depending upon the nature of the specific service that the Off Service House Staff is assigned to regarding inpatient and out-patient clinical responsibilities. Host services may have formal attending teaching rounds, informal teaching rounds, and formal learning sessions such as didactics. Off Service House Staff are required to participate in these activities unless otherwise stated. The host Training Program's teaching/educational schedule will be provided to the Off Service Staff as part of the rotation orientation information at the start of the rotation.
- 2.7 Call schedules and clinical and education work hours will be constructed in a manner for the Off Service House Staff to ensure that there is strict adherence to ACGME requirements. The Off Service House Staff must report their clinical and education work hours in a timely fashion to ensure full compliance with ACGME clinical and education work hours requirements. Non-compliance with clinical and education work hour requirements must be reported to both the primary Training Program Director and to the host Program Director to permit corrective action to be taken.
- 2.8 Each host-Training Program has a policy and procedure to handle any issues of House Staff's stress and fatigue including the procedure to transfer patient care in cases of illness, family emergency, fatigue, etc. These policies and procedures will be presented and discussed with the Off Service House Staff during the rotation orientation at the beginning of the rotation
- 2.9 All House Staff are expected to be punctual and ready to begin daily activities at assigned times for patient care activities and other educational activities. House Staff will be informed of patient care, including documentation/charting, expectations of the host program. Per ACGME, House Staff must demonstrate competence in maintaining comprehensive, timely, and legible medical records. Timely completion of notes is a reflection of professionalism and is required for safe and effective patient care.

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- 2.10 If a House Staff member is ill or must miss an assignment, patient care or otherwise, they must follow the host service's procedure for notification which will be discussed at orientation. In addition, they must notify their program of their absence in accordance with their training program's policies and procedures. It is the host program's responsibility to identify coverage for any patient care needs as applicable.
- 2.11 The Supervision of all House Staff, irrespective of their service or off service status, is specified in the policies and procedures of each program. The attending physician has the overall responsibility for the care of the individual patient and supervision of House Staff involved in the care of the patient. However, House Staff must assume progressively increasing responsibility according to their level of education, ability, and experience. The teaching staff will determine the level of responsibility according to each House Staff. Faculty members will always be available for consultation and support. On-call schedules for teaching staff are structured to ensure that supervision is readily available to House Staff on duty.
- 2.12 Evaluations will be completed by the attending staff member(s) who have had contact with the Off Service House Staff with input from the more senior level service House Staff (if applicable). The Off Service House Staff should be pro-active and assume responsibility by asking for feedback to ensure it is timely, relevant, and constructive. The Off Service House Staff is strongly encouraged to:
- Work with the attending to find time at the end of their 1-2 week service period to discuss the Off Service House Staff's performance during the rotation;
 - Be persistent and contact the Program Director of the host service if they have problems in obtaining timely feedback from the attending;
 - Provide the attending with any individual evaluations, departmental forms; and
 - Schedule an exit meeting (10-15 minutes) with their attending to obtain a summative rotation evaluation at the end of their completed rotation.



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4/22/24
Date



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