Updated April 9, 2024





OFFICE OF THE REGISTRAR USER INSTRUCTIONS

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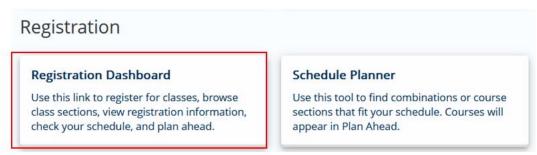
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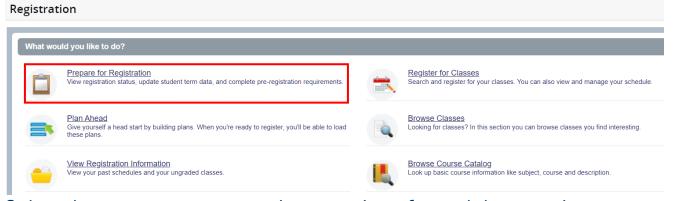
STEP 1: PREPARE FOR REGISTRATION

These instructions will help you navigate through POUNCE to access the preparing for registration functions.

- 1. Login to https://pounce.augusta.edu/ using your AU username (email address) and password.
- 2. Approve the Duo Multifactor Authentication as appropriate.
- 3. Click "Registration" on the Main Menu.
- 4. Select "Registration Dashboard"

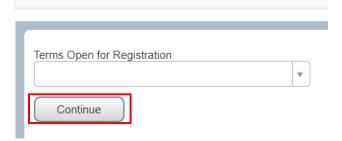


5. Select "Prepare for Registration".



6. Select the term you are preparing to register for and then continue.

Select a Term



7. This page gives all information in preparation for registration (holds, class standing, major, etc.).

Registration Status

Term: Fall 2023

- Your Student Status permits registration.
- Your academic status Good Standing permits registration.
- You have no holds which prevent registration.

Earned Hours

- 1 You have Earned Hours for Level: Undergraduate Semester, Institution Hours: 89, Transfer Hours: 0
- Your class standing for registration purposes is Junior-Semester

Primary Curriculum

Level: Undergraduate Semester College: College of Arts, Hum, Soc Sci

Degree: Bachelor of Arts Program: BA-English Campus: Main Campus Catalog Term: Fall 2021 Admit Term: Fall 2017

Admit Type: Traditional Freshman

Major: English

Department: CAHSS English and World Lang

Major Concentration: Literature

Minor: Political Science

ADVISOR APPOINTMENT

It is recommended that you make an appointment with your advisor. At this appointment, be sure to ask your advisor if a PIN will be required for registration and to obtain that PIN when you meet with your advisor.

HOLDS INFORMATION

Holds are placed on student records for various reasons and can be viewed in POUNCE. Typically, an action is required by the student for the hold to be removed (e.g. payment, documentation, completion of a requirement, exit interviews, etc.). Financial holds are the most common and can be placed for any amount owed to the University. Most often, holds prevent registration, enrollment verification, transcript processing, or receipt of diploma.

Viewing Holds in POUNCE

A list of holds added to your student record can be viewed on your <u>POUNCE</u> account. Refer to the instructions on page 2 on how to access this information.

Holds Information

A list of holds that can be added to student records are outlined below by Hold Code. The list includes the contact for removing the hold and any processes or activities affected by the hold. If you have questions about a specific hold, please contact the responsible office.

Removing a Hold

Once you have completed the action required to remove a hold from your student record, be sure to contact the responsible office and request for the hold be removed. Some offices remove holds daily, weekly, or monthly in an automatic process. Therefore, it is imperative that you communicate any special deadlines to the responsible office to ensure timely removal of holds.

Holds

Hold Code	Hold Type	Contact for Hold Removal	Prevents
AA	Academic Affairs Hold	Academic Affairs 706-446-1422	Application to a ProgramRegistration
		100 440 1422	Sending Transcripts
AD	Admissions Hold	Academic Admissions 706-737-1632	Application to a ProgramRegistrationSending Transcripts
AH	Athletics Hold-Registration	Athletics 706-737-1626	Registration
AP	Applied for Graduation Hold	Registrar's Office	Registration

		706-446-1430	
AR	Business Office Hold	Business Office 706-737-1767	 Application to a Program Enrollment Verification Registration Release of Diploma Sending Transcripts
AS	Arts/Sciences Hold	Pamplin College 706-737-1738	Registration
BA	COB Administration Hold	Hull College of Business 706-737-1418	RegistrationSending Transcripts
BC	Financial Aid Balance Check	Financial Aid 706-737-1524	RegistrationRelease of DiplomaSending Transcripts
BF	NDSL/Perkins Loan	Financial Aid 706-737-1524	Registration
ВО	Auto Business Office	Business Office 706-737-1767	Registration
CA	Collection Agency	Business Office 706-737-1767	RegistrationRelease of DiplomaSending Transcripts
DH	Dean's Office	Office of the Dean (Major)	Registration
DJ	Disciplinary/Judicial	Student Affairs 706-737-1411	Registration
DL	Defaulted Student Loan	Business Office 706-737-1767	RegistrationRelease of DiplomaSending Transcripts
DS	Dean of Students Hold	Student Affairs 706-737-1411	Registration Sending Transcripts
ED	College of Education Hold	College of Education 706-737-1499	Registration
ES	Education Dean's Hold	College of Education 706-737-1499	Registration
EX	Student Loans Exit Interview	Financial Aid 706-737-1524	 Enrollment Verification Registration Release of Diploma Sending Transcripts
FA	Financial Aid	Financial Aid 706-737-1524	RegistrationRelease of DiplomaSending Transcripts
GC	Legislative - Constitution: GA		Registration
GH	Legislative - Constitution: GA		Registration
HC	Student Health Clinic	Student Health Services 706-721-3448	 Enrollment Verification Registration Sending Transcripts

HP	HIPPA Compliance Office	Compliance & Enterprise Risk Management 706-721-0900	RegistrationSending Transcripts
IH	Ineligible to Register Hold		Registration
IM	Student Health Immunization	Student Health Services 706-721-3448	Registration
IS	International Student Tax Withholding	Business Office 706-737-1767	RegistrationSending Transcripts
IT	IT Services Hold	Information Technology Services 706-721-4000	RegistrationSending Transcripts
LF	Library Fine	Greenblatt Library 706-721-3441 Reese Library 706-737-1744	RegistrationRelease of DiplomaSending Transcripts
LP	Lawful Presence Documentation	Academic Admissions 706-737-1632	Registration
MA	Military & Veterans Affairs	Military & Veterans Affairs 706-729-2255	RegistrationSending Transcripts
ME	Immunization Hold - Measles	Student Health Services 706-721-3448	Registration
MI	Military Science Hold	Department of Military Science 706-737-1644	RegistrationSending Transcripts
MP	Immunization Hold - Mumps	Student Health Services 706-721-3448	Registration
MS	Media Services Hold	Media Services 706-446-1407	RegistrationSending Transcripts
OF	Orientation Fee	Student Life & Engagement 706-737-1610	Registration
OR	Orientation Required	Student Life & Engagement 706-737-1610	Registration
PF	Parking Fine	Parking & Transportation Services 706-721-2953	RegistrationRelease of DiplomaSending Transcripts
PN	Promissory Note Not Accepted	Business Office 706-737-1767	Enrollment VerificationRegistrationSending Transcripts
RC	Returned Check/Warrant	Business Office 706-737-1767	RegistrationRelease of DiplomaSending Transcripts
RG	Registration Hold	Registrar's Office 706-446-1430	Registration
RH	Registrar's Office	Registrar's Office 706-446-1430	Enrollment VerificationRegistrationSending Transcripts
RQ	Admissions Requirement	Academic Admissions 706-737-1632	Registration

SH	Sociology Hold	Sociology 706-737-1735	RegistrationSending Transcripts
SL	Student Loan	Financial Aid 706-737-1524	RegistrationRelease of DiplomaSending Transcripts
SM	Science/Math Hold	Office of the Dean - College of Science & Math 706-729-2260	Registration
TW	Loan Written Off	Business Office 706-737-1767	Enrollment VerificationRegistrationSending Transcripts
UV	University Village Hold	Housing Office 706-729-2300	Registration Sending Transcripts
WO	Business Office Write-Off	Business Office 706-737-1767	RegistrationSending Transcripts

https://www.augusta.edu/registrar/holdsinfo.php

REGISTRATION ERROR MESSAGES

If you are unable to register for a particular class, take note of the error message displayed on the screen. This error message will tell you the specific issue that is preventing you from registering for the class.

In the event you are receiving an error message and unsure of what to do next, scroll to the bottom of the page upon submitting your courses. If you have a registration error, it will show up on the far left side of the page next to the course with the error.

Common errors/restrictions are listed below, along with corresponding instructions to resolve the specific issue.

Error Messages

Registration Error	Meaning	How to Fix the Error
Academic Status Prohibits	The most common reason for this	Contact the dean of the department
Registration	message is that the student was suspended academically.	of your major to discuss reinstatement.
Alternate PIN Required	Student major department requires a PIN for registration.	Contact the major department for more details.

Campus Restriction	The course is being taught at a campus different from the one assigned to the student record.	Review the campus of the course and if the student would still would like to sign up, contact the department to be considered for an override.
Class Restriction	Enrollment in this course is restricted by class (Freshman, Sophomore, etc.).	Choose a different section or contact the department offering the course to request an override.
Closed Section	The course has reached maximum capacity.	Choose "waitlist" if the option is available. Select another course; or contact department offering the course to request "Closed Class" override.
Closed-Waitlist Full	No regular or waitlist seats available.	Choose a different section.
Closed-# Waitlist	No regular seats available, Waitlist seats available.	Select "waitlist" from the drop-down list to waitlist yourself for the course. See Waitlist information for more details.
College Restriction	Select another course or contact dean over course to request "College" override.	Select another course or contact dean over course to request "College" override.
Co-Requisite Restriction	The course has a co-requisite. Student must be registered in another course/section in the same term that course.	Register for the required course/section or ask the instructor of the section to enter a co-requisite override for that section.
Department-Need Department Approval	Student must receive department approval to register for the course.	Contact the department that owns the course to request permission.
Level Restriction	Student's class level (undergraduate, graduate, professional, etc.) does not match the required level of class to take this course.	Undergraduate students wishing to enroll in a graduate level course need permission from The Graduate School. Graduate students wishing to take undergraduate level courses should contact the department offering the course to request override.
Major Restriction	Only students in certain majors are allowed to register for this course.	Choose a different section or contact the department offering the course to request an override.
Maximum Hours Exceeded	Student is trying to register for more credit hours than they are allowed.	Drop one of the courses before adding the new course to remain within designated credit hour limit or contact your advisor for overload approval.
Mutual Exclusion	Student is attempting to register for a course that is similar to a course which you have already completed	Contact the department for a permit.

	or a course for which you are currently registered.	
Not Allowed to Register at this time	Student is trying to register at a time when registration is not available.	Please note that registration is available only between 8ammidnight on certain days advertised on the Academic Calendar. If you are attempting on your assigned day during these times and the system is not available, contact the Registrar's Office.
Prereq & Test Score Error	Student has not completed, and is not currently enrolled in, the required prerequisites for this course. PLEASE NOTE: The system will not check for transfer credits that may satisfy prerequisite requirements.	Check the catalog to see which prerequisite requirements you are missing. Select another course or contact department offering the course to request "Prerequisite" override.
Program Restriction	Only students in certain programs are allowed to register for this course.	Choose a different section or contact the department offering the course to request an override.
Reserved Closed	This section is full. The section is set up with reserved seating and the section (Reserved or Open) has reached its maximum enrollment limit.	Select a different section.
Reserved Closed-Waitlist Full	The Reserved Seating and the Waitlist maximum are full.	Select a different section. PLEASE NOTE: Reserved seats may potentially be released periodically.
SR	The most common reason for this message is that it is not your day to begin registering since registration is restricted by classification the first week of registration. Another reason may be that your student record is not active due to being out for at least two semesters.	Review the Academic Calendar to determine your registration time ticket. If student record is inactive, students must reapply via Academic Admissions.
Student Attribute Restriction	This course is restricted to a certain group of students with a specific attribute.	Contact the department offering the course.
Student Status Prohibits Registration	The most common reason for this message is that a student's record is inactive due to being out for at least 2 semesters.	Contact Academic Admissions.

Time Conflict with XXXXX	Student is trying to register for a	Choose a different section or
	course that has overlapping times	contact the department offering the
	with the indicated CRN.	course to request an override.

https://www.augusta.edu/registrar/registrationerrormessages.php

REGISTRATION PERMITS AND OVERRIDES

If you have been given an override by the instructor or department to register for a course, this information is located in the Registration Status under Permit Override. The CRN#, Subject, Course Number, and override type will appear. Please note: You must register for this course, you are not automatically registered.

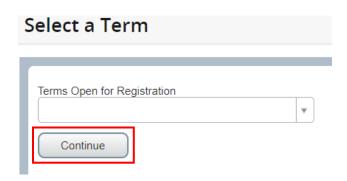
STEP 2: PLAN AHEAD

These instructions will help you navigate through POUNCE to access the plan ahead function.

- 1. If you are not already logged into POUNCE and Registration, log into POUNCE and navigate to Registration.
- 2. Select "Plan Ahead".



3. Select the term you are planning ahead for and then continue.

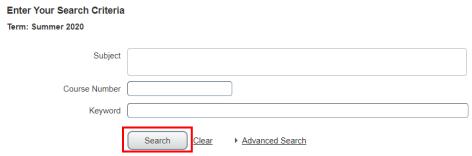


4. Select "Create a New Plan".



Number of Degree Works Plans: 0

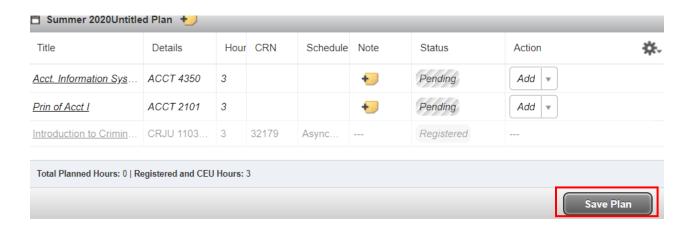
5. Search for classes you would like to register for. Enter the subject or click in the text field beside it for a drop-down menu.



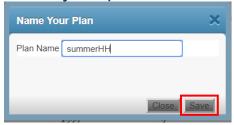
6. Find the course you would like to add and select "add course".



7. Once you have added all courses, select "save plan".



8. Name your plan and save.



9. You will now be able to select this plan when registration opens.

JAGTRAX PLANS

Plans allow the creation of a long-term plan for degree complete and verifies that courses used will fulfill degree requirements. Students cannot make changes to their plan, only review plans built by their advisor. These plans can then be accessed during Registration.

PIN NUMBER

When you meet with your advisor, confirm if a PIN will be required to register and, if so, obtain your PIN.

SCHEDULE PLANNER

1. To access Schedule Planner, navigate to POUNCE and select "Registration".



2. Once you are in the Student Menu, you can access the "Schedule Planner."

Registration

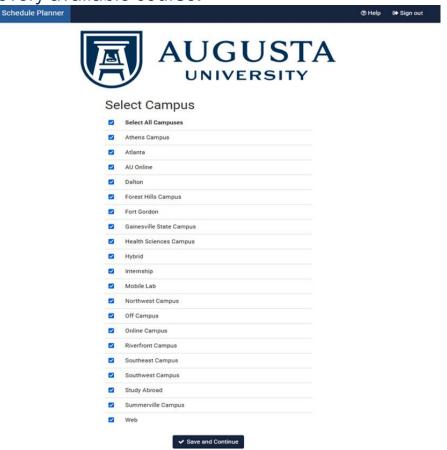
Registration Dashboard

Use this link to register for classes, browse class sections, view registration information, check your schedule, and plan ahead.

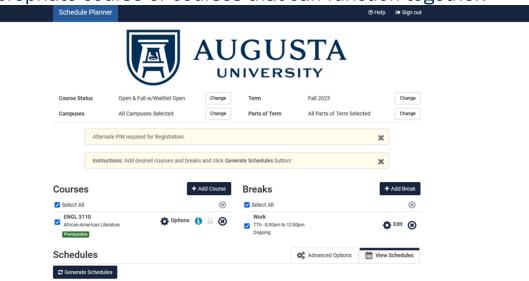
Schedule Planner

Use this tool to find combinations or course sections that fit your schedule. Courses will appear in Plan Ahead.

3. Once within the Schedule Planner, you can base your course search off a campus or multiple campuses. Selecting all campuses will allow you to view every available course.

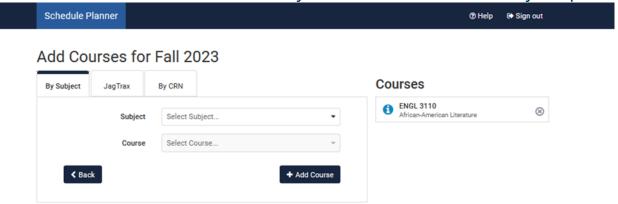


4. After selecting your campus(es), you can view the schedule planner. Using the schedule planner will allow you to manage your time and pick the appropriate course or courses that can function together.

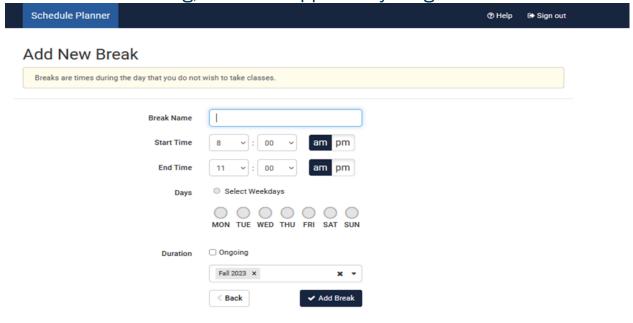


- 5. First, you can change the status of the courses available for viewing. For example, you can only view courses that are open, or you can view courses that have already been filled but have a waitlist available.
- 6. You can change the selected campuses from this screen as well.
- 7. You can use the "Term" at the top right of the screen to view courses for other terms.
- 8. You can also view courses based on their Part of Term (when the course takes place within the term).
- 9. Once you have determined your viewing options, you have the option to add a break or to add a course.
- 10. Through adding a break, you can block off a part of the day. For example, if you add a break between 12 and 1PM for lunch, course sections occurring during that time will no longer be available for you. You can add a name for the break, the days, times, and you can even change the duration of your break (if you want it to extend through multiple semesters).
- 11. Once you have added your breaks, you can look up courses. If you have previously made a JagTrax plan, you can access those courses on the second tab, or you can look up courses based on their CRN. After you look

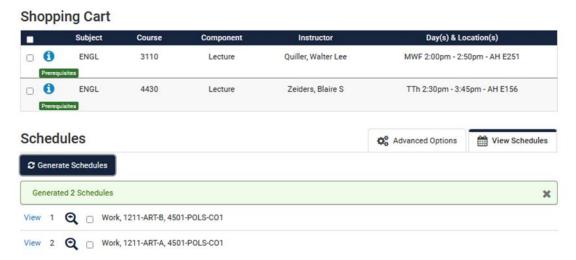
up a course, you must click "Add Course" to apply it to your current plan. Click "Back" when all the courses you want to attend are in your plan.



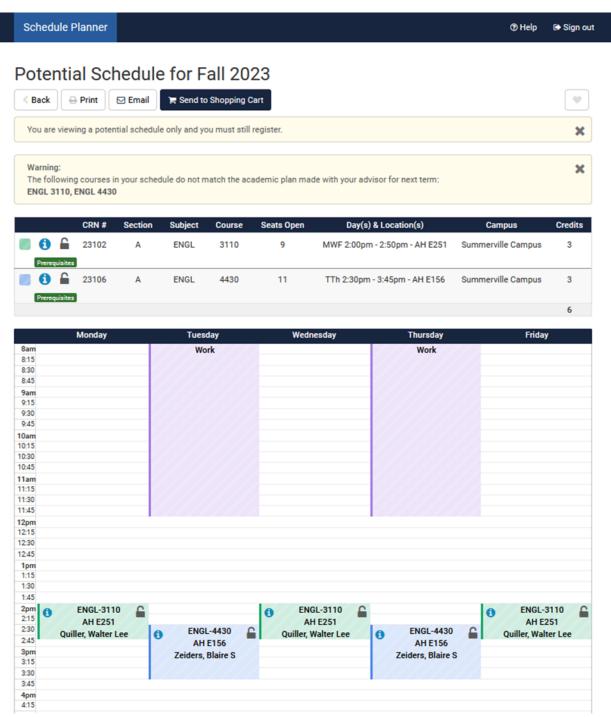
12. Once you return to the Schedule Planner page, you should see the courses you added. Select all the courses and any breaks you have, then click "Generate Schedules at the bottom left of the page. ***Note that if you do not select something, it will not appear in your generated schedules.



13. If your options give you multiple potential schedules, you can view them each individually by clicking the "View" button to the left side of the generated schedules. This will allow you to see a potential "Week at a Glance," or what your schedule will be once you register.



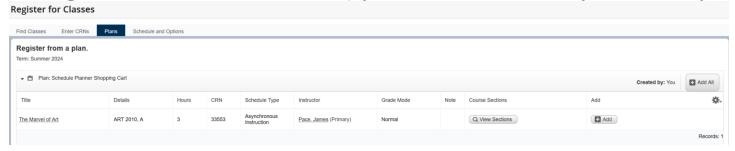
14. Once you have found the schedule you like the most, click "Send to Shopping Cart" at the top of the screen. This will send the courses from your planned schedule to the "shopping cart" for registration. Additionally, the courses you have sent to the shopping cart will show in the Schedule Planner page under "Shopping Cart."



15. If you want to add another course after you have sent your schedule to the shopping cart, you must only select that course and the ones in the Shopping Cart. If you select courses you have already sent to the shopping

cart and those same courses in the course grid, no schedules will generate due to the time conflict.

16. Courses in the shopping cart will be available under "Plans" in the "Register for Classes" module. Simply click "Add" to add it to your summary.

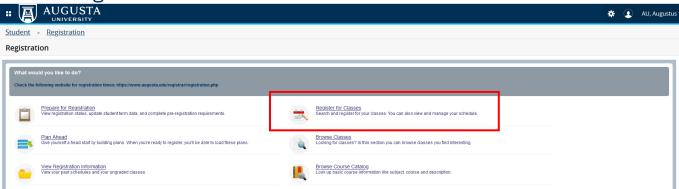


STEP 3: REGISTER FOR CLASSES

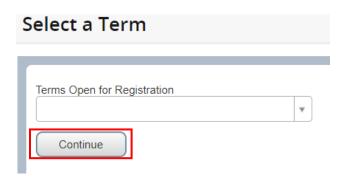
These instructions will help you navigate through POUNCE to register for classes.

ADDING A CLASS

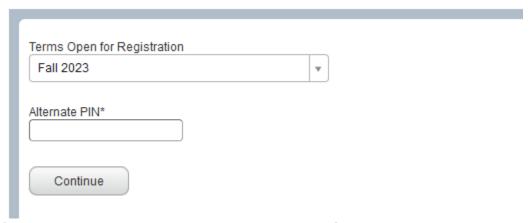
- 1. If you are not already logged into POUNCE and Registration, log into POUNCE and navigate to Registration.
- 2. Select "Register for Classes".



3. Select the term you are registering for and click "Continue".



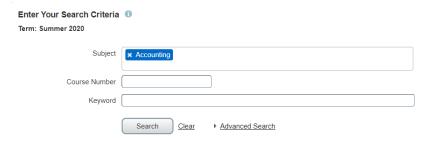
4. You will be prompted to enter your Alternate PIN. Please contact your advisor if you have questions about your PIN number.



5. Select how you would like to register for classes (search, enter CRN, from your plan).



a. To use the find classes option-enter your search criteria and select search. You can then add the course that you would like to register for.



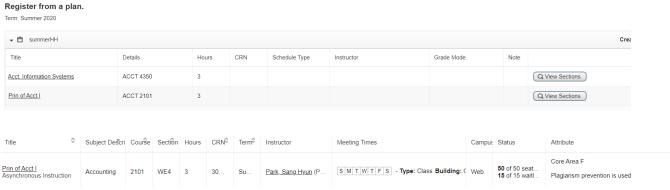


b. To use the enter CRN option- enter the CRN manually, you may select "add another CRN" to add multiple courses at one time and then select "add to summary".

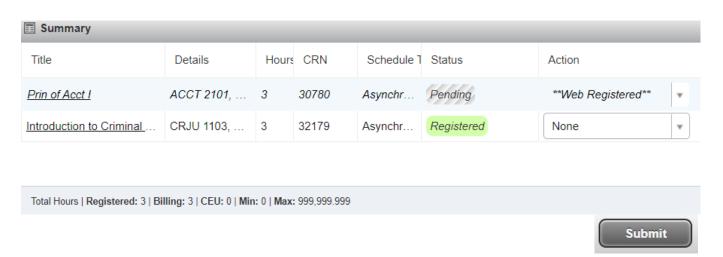
Enter Course Reference Numbers (CRNs) to Register



c. To register from your saved plan-select plan, then view sections for each course and add your desired section.



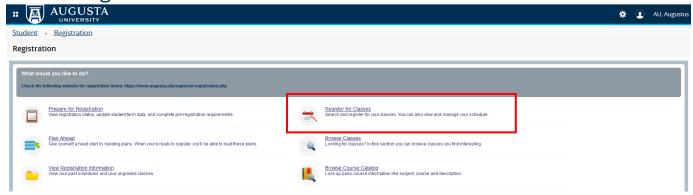
6. Once you have added all desired course, they will appear in the summary screen. Verify that the information is correct and select "Submit".



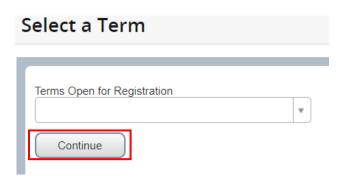
7. Verify your status. It will state registered or if there are restrictions preventing registration. If you have the green "registered" status for all courses, you are finished.

DROPPING A CLASS

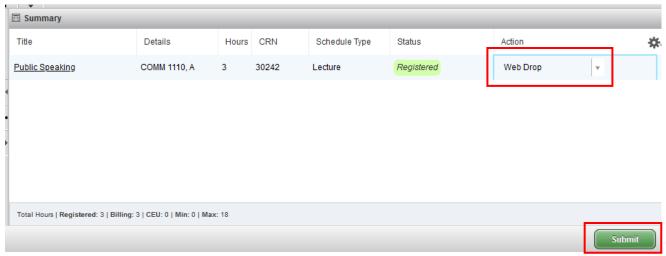
- 1. If you are not already logged into POUNCE and Registration, log into POUNCE and navigate to Registration.
- 2. Select "Register for Classes".



3. Select the term you are registering for and click "Continue".

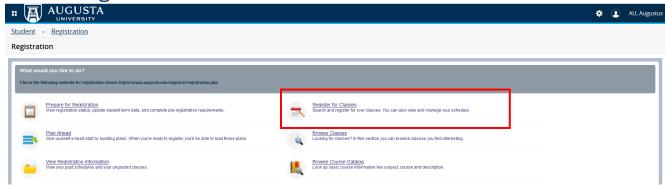


4. To drop a course, please select "Web Drop" from the action drop down and submit.

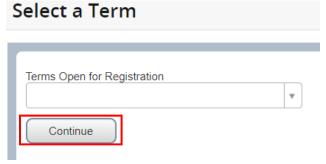


WAITLISTING

- 1. If you are not already logged into POUNCE and Registration, log into POUNCE and navigate to Registration.
- 2. Select "Register for Classes".



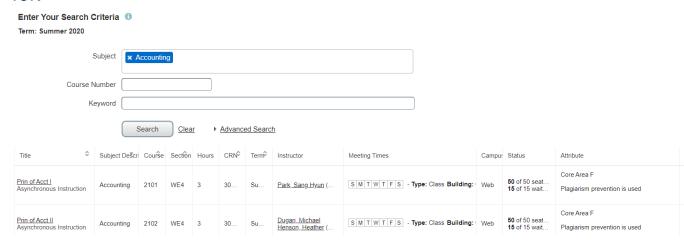
3. Select the term you are registering for and click "Continue".



4. Select how you would like to register for classes (search, enter CRN, from your plan).



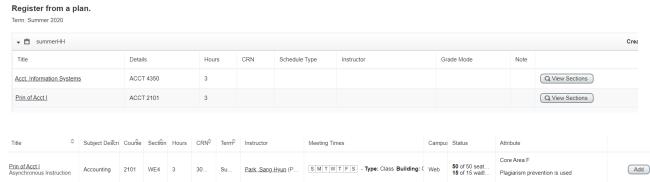
a. To use the find classes option-enter your search criteria and select search. You can then add the course that you would like to register for.



b. To use the enter CRN option- enter the CRN manually, you may select "add another CRN" to add multiple courses at one time and then select "add to summary".

Enter Course Reference Numbers (CRNs) to Register Term: Summer 2020 CRN CRN + Add Another CRN Add to Summary

c. To register from your saved plan-select plan, then view sections for each course and add your desired section.

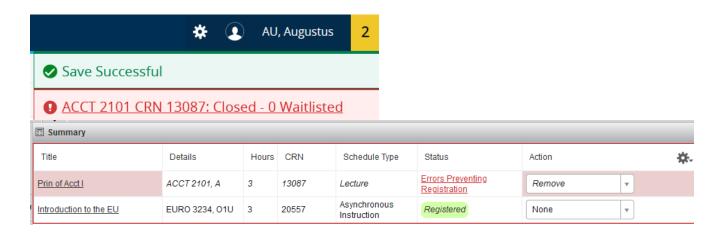


5. Once you have added all desired course, they will appear in the summary screen. Verify that the information is correct and select "Submit".

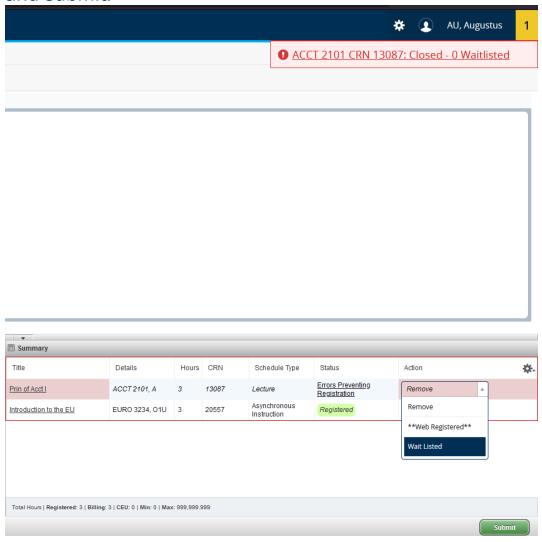




6. If the section is full, you will receive and error that says "Closed-# Waitlisted.



7. To waitlist a course, please select "Waitlist" from the action drop down and submit.



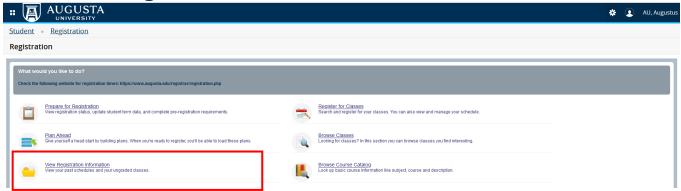
8. Verify your status. If you have the green "Waitlisted" status for all courses, you are finished.



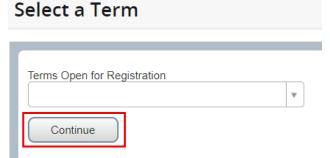
REGISTRATION INFORMATION

These instructions will help you navigate through POUNCE to access past, active, and future registration information.

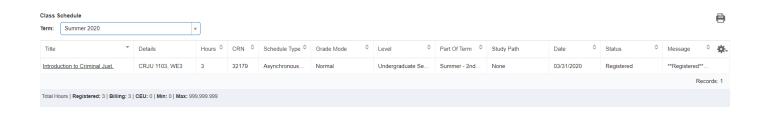
- 1. If you are not already logged into POUNCE and Registration, log into POUNCE and navigate to Registration.
- 2. Select "View Registration Information".



3. Select term you are preparing to register for and then continue.



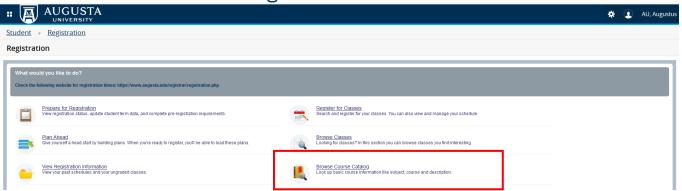
4. This page shows all registration information for the selected term.



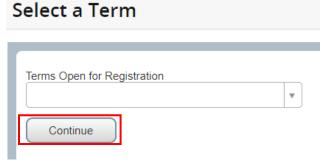
BROWSE COURSE CATALOG

These instructions will help you navigate through POUNCE to browse available classes for a selected term.

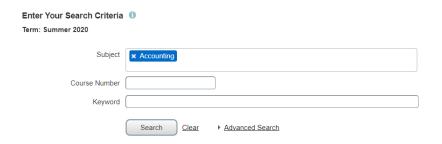
- 1. If you are not already logged into POUNCE and Registration, log into POUNCE and navigate to Registration.
- 2. Select "Browse Course Catalog".



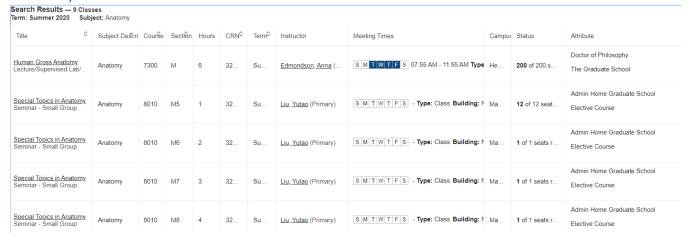
3. Select the term you would like to browse and then continue.

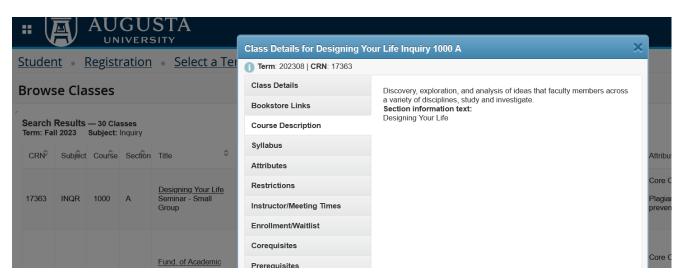


4. Enter your search criteria and select "Search".



5. This displays all available courses and their data, such as: CRN, meeting days/times, and the number of seats available. For additional section details, click on the title of the course.

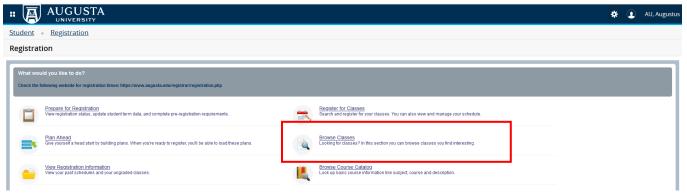




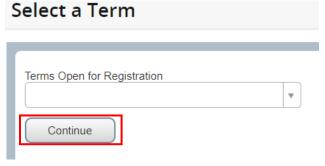
BROWSE CLASSES

These instructions will help you navigate through POUNCE to browse available classes for a selected term.

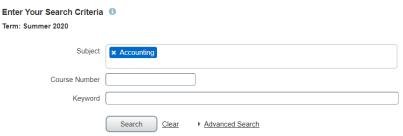
- 1. If you are not already logged into POUNCE and Registration, log into POUNCE and navigate to Registration.
- 2. Select "Browse Classes".



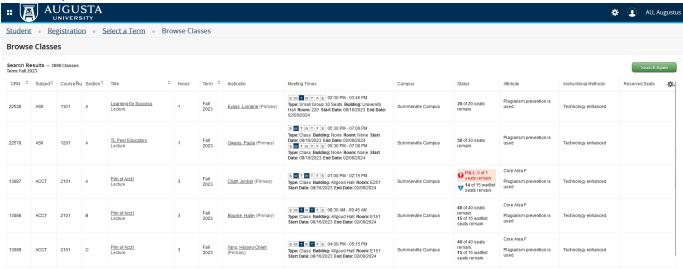
3. Select the term you would like to browse and then continue.

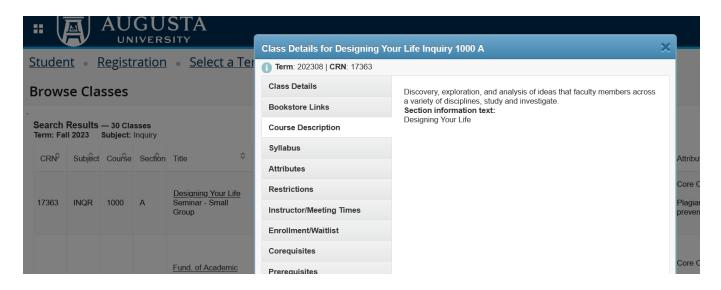


4. Enter your search criteria and select "Search".



5. This displays all available courses and their data, such as CRN, meeting times/days, and the number of seats available. For additional section details, click on the title of the course.





CONTACT

If you have any additional questions, please contact our office at registrar@augusta.edu.

REGISTRATION QUICK STEPS

These instructions will help you navigate through POUNCE to register for classes.

ADDING A CLASS

- 1. Login to POUNCE using your AU username (email address) and password.
- 2. Approve the Duo Multifactor Authentication as appropriate.
- 3. Select "Registration".
- 4. Select "Registration Dashboard".
- 5. Select "Register for Classes".
- 4. Select the term you are registering for and click "Continue".
- 5. Select how you would like to register for classes (search, enter CRN, from your plan).
 - a. To use the find classes option-enter your search criteria and select search. You can then add the course that you would like to register for.
 - b. To use the enter CRN option- enter the CRN manually, you may select "add another CRN" to add multiple courses at one time and then select "add to summary".
 - c. To register from your saved plan-select plan, then view sections for each course and add your desired section.
- 6. Once you have added all desired course, they will appear in the summary screen. Verify that the information is correct and select "Submit".
- 7. Verify your status. It will state registered or if there are restrictions preventing registration. If you have the green "registered" status for all courses, you are finished.

DROPPING A CLASS

- 1. If you are not already logged into POUNCE and Registration, log into POUNCE and navigate to Registration.
- 2. Select "Register for Classes".
- 3. Select the term you are registering for and click "Continue".
- 4. To drop a course, please select "Web Drop" from the action drop down and submit.

WAITLISTING

- 1. If you are not already logged into POUNCE and Registration, log into POUNCE and navigate to Registration.
- 2. Select "Register for Classes".
- 3. Select the term you are registering for and click "Continue".
- 4. Select how you would like to register for classes (search, enter CRN, from your plan).
 - a. To use the find classes option-enter your search criteria and select search. You can then add the course that you would like to register for.
 - b. To use the enter CRN option- enter the CRN manually, you may select "add another CRN" to add multiple courses at one time and then select "add to summary".
 - c. To register from your saved plan-select plan, then view sections for each course and add your desired section.
- 5. Once you have added all desired course, they will appear in the summary screen. Verify that the information is correct and select "Submit".
- 6. If the section is full, you will receive an error that says "Closed-# Waitlisted.
- 7. To waitlist a course, please select "Waitlist" from the action drop down and submit.
- 8. Verify your status. If you have the green "Waitlisted" status for all courses, you are finished.